

HotelsCombined recognize Berlin Grande Hotel amongst the best hotels in the United States

Berlin, Ohio, United States, 11 July 2018- HotelsCombined, the Australian-based hotel meta-search company, has started an extensive survey covering different types of accommodations within the United States. This survey is based on gathering data from millions of guest reviews; and, translating them to an official Recognition of Excellence. The HotelsCombined Recognition of Excellence is not a ranking list, but a group of outstanding accommodations chosen and based on a strict set of criteria. In order to be considered, properties must meet the following criteria:

- At the time of judging, a winner is rated 8.50/10 or over and with a minimum of 50 customer reviews certified by HotelsCombined.
- HotelsCombined did not detect any major customer service problems, nor recurring, or unresolved issues.

Moreover, HotelsCombined is taking into great consideration the way the hotel staff answered the Hotels communication team, demonstrating their commitment in providing quick assistance.

Berlin Grande Hotel boasts a high satisfaction rating among guests and travel industry experts, receiving 3781 reviews for an impressive rating of 9.3 out of 10.

The property manager said:

"Our team focuses on doing everything possible to make our guests stay wonderful. We are thrilled to be working with the best hotels in the United States and Berlin Grande Hotel is certainly among them" said General Manager, Doug Burgess. Alberto Castellucchio, market manager of HotelsCombined United States said, "What is different about the Recognition of Excellence is the way information is gathered and analyzed: it all depends on the guest and his or her experience with that particular accommodation." He went on to say "with HotelsCombined, 30 million people are finding the best deal available on-line every month. With this award, we'd like to make it even easier for every traveler to identify the best hotel for customer service and therefore the best value for their money."

For more details, visit: <https://www.hotelscombined.com/>